



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

October 24, 2013

Date Complaint Received:	10/11/13
Complaint Received By:	Des Moines CCA
Provider Name and Location:	Deb Edgerly 24346 3060 Mitchel St SW CR 52404

## Complaint:

from CCU staff on 10-11-13. Received a call from Deb Edgerly @ 8:10 am today she was very upset, Deb stated that she needed someone she could talk to: Deb states that someone called her last night and this person has gotten ahold of her sealed FBI files and has put the information all over the internet and face book for the whole world to see.... this person told Deb that they were also going to put on the internet that Deb has a record of child abuse and all kinds of awful and mean things. I told Deb that she needs to speak with Lisa Wesbrook and inform Lisa what is going on, Deb stated that she tried to reach Lisa but she is out of the office and will not be back in for several more days...Deb stated that she has contacted the Attorney general's office and is waiting for a return call...she asked me what should she do just wait for the Attorney general's office to call her back.....we ended the conversation. Today's call is very concerning as she believes her sealed FBI files have been leaked.....When Kerry was speaking with her today she did end the call when the baby began to cry, which is good, but still left us concerned. KT shows she has a 6 month old in her care. This call came in after the home visit but Deb actually told me there may be a new complaint coming on her about the following incident. 10/14/13 anonymous caller states the provider has been acting in a strange manner- caller's child has screamed when the parent left her in the home and acted terrified of her mother leaving her there. Caller states the provider does not change dirty diapers in a reasonable amount of time and forcibly pulls the child's legs apart when she does change the diapers. Caller also said the provider has sent her harassing texts since she no longer brings her child there

Rule Basis: 110.5(0)a and c

## Findings:

10/14/13 unannounced home visit. Deb had one toddler in her care. Home environment and Deb appeared fine, no concerns observed. Deb said she has had issues lately with her health. She had been to ER due to heart issues. She said it was partially due to medication interactions. Requested on 10/22/13 that Deb obtain a new health statement for work purposes. She said she

saw information about herself on the internet and was concerned about her criminal record and someone spreading lies about her and trying to create problems for her in her day care business. She said there is a link that is linked to facebook that states she has a assault history. I told her I would do a search and get back to her. Deb said in her past she has a record of assault due to a prior DV relationship. She said she had a male arrested. Later he came to her home to appologize and became physical with her again. She hit him and was charged and convicted. She was told the record was expunged that is why she thinks there are FBI sealed records. I explained the record system to her.

10/15/13 Reviewed IA courtsonline . Only traffic, divorce and financial/small claims records. Did internet search nothing of concern showed up. Did facebook search only lead to day care provider information. Called Deb about this and she told me where to look. There is a pay for use site that has a link to her name and a criminal charge. It is a site that you answer many questions and then at the end they make you pay to get the information.

Deb said there may be new complaint as she let a child go as she was not being paid. Mom said she was on CCA but never approved. Grandma picked child up one evening when Deb was changing the child's diaper. Child did not like diaper change and had very stiff legs. Deb was trying to get child's bottom clean. She said she was holding the child's legs and was trying to get to the child's bottom who was stiffed legged and fighting her. Grandma later said to mom she was too forceful in her method of changing the child. Mom said would not bring the child back nor would she pay for 2 weeks care provided. Deb said she has sent text messages to the mother telling her she must pay her for the services she provided, since they are not CCA eligible.

Resolution: After interview with provider and observation of the home there is no evidence to support the complaint. Provider will obtain a health statement for work purposes and a compliance visit will be completed in the near future.

If you have any questions regarding this matter feel free to contact me at 319 892-6826 or email address lwesbro@dhs.state.ia.us.

Sincerely,

Lisa Wesbrook  
Social Worker